



An Info Point, “Point info” in your neighbourhood

A space of information,
guidance and support

Genève,
ville sociale et solidaire

www.ville-geneve.ch



Pour vous, avec vous. Ensemble



Esther Alder
Administrative
Counsellor

Do you know that Geneva has an extraordinary range of services offered by public authorities and by our associative partners?

To give the population wide access to this diversity of services, the City has opened four information desks: "Points info". Regular office hours are scheduled as part of our local social policy.

Do not hesitate: "Points info" are there for you!

You are experiencing difficulties in your administrative procedures?
Do you need specific information or help?
Would you like to participate in the life of your neighbourhood?
For people who speak little or no French, a telephone translation service is available.

Pâquis

Rue Gautier 18

Opening hours

Monday and Wednesday:
8:30 a.m. to 12:30 p.m.
Tuesday: 1 p.m. to 5 p.m.
Thursday: 9 a.m. to 1 p.m.

Môle / Gautier stops

Lines 15/1, 25

Eaux-Vives

Rue de Montchoisy 50

Opening hours

Tuesday to Friday:
9 a.m. to 1 p.m.

Vollandes stop

Lines 2, 6, E, G

Servette

Rue Hoffmann 8

Opening hours

Monday, Wednesday, Thursday
and Friday:
9 a.m. to 1 p.m.

Servette stop

Lines 3, 11, 14, 18

Plainpalais

Rue Dancet 22

Opening hours

Monday to Friday:
8:30 a.m. to 12 p.m. and
1:30 p.m. to 5 p.m.

Augustins / Uni Mail stops

Lines 12, 18, 35/15, 35

For more information

0800 44 77 00 (toll-free number)
pointsinfo@ville-ge.ch